

Pioneer AVH and DMH Series



We have found that some stock of the Pioneer AVH and DMH series radios (DMH-A240BT, DMH-A340DAB etc) have been sold with old firmware that does not work with our 29 series steering wheel controls. Very early models of the SPH-DA160 were also affected.

To check the firmware version then enter the settings of the radio and go to the System Information screen. **The correct firmware is MCU version 1.49.** If you have an earlier version then please contact **Pioneer Support on 0208 836 3500** (select option 1) for the firmware update as they do not have it available online.

Even with the firmware update, on cars with phone buttons the 'end call' button may still not work. There is no current fix for this.

If it is not possible to get the updated firmware then a diode can be added to the patch lead, which will work for most vehicles. On most cars, no phone buttons will work when using this method.

Rather than the usual 29-007 Pioneer patch lead or 29-025 universal patch lead, a **29-007D** patch lead with a blocking diode built in needs to be used. This is a special-order part from us which we don't usually keep in stock, so we may have a day or two delay in despatching your order while we manufacture it.

If you already have a 29-007 or 29-025 and need to fix the issue immediately then you can fit a diode (tested with IN4002) to the red wire of the 3.5mm jack, with the cathode closest to the steering wheel control box. This should run between pin 3 and the centre of the jack.

